

Arunodaya Dnyan Prasarak Mandal's
**Women's College of Arts, Commerce
and Home Science, Jalgaon**

Student Satisfaction Survey

Key Indicator-2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) M. Phil
d) Doctorate e) Other ()

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science
d) Professional e) Other ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)



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Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching Learning process.

1. How much of the syllabus was covered in the class?

4– 85 to 100%	45 (86.53%)
3– 70 to 84%	05 (09.61%)
2– 55 to 69%	01 (01.90%)
1– 30 to 54%	01 (01.90%)
0–Below 30%	00 (00.00%)

2. How well did the teachers prepare for the classes?

4– Thoroughly	47 (90.38%)
3– Satisfactorily	04 (07.69%)
2– Poorly	NIL
1– Indifferently	01 (01.90%)
0– Won't teach at all	NIL

3. How well were the teachers able to communicate?

4–Always effective	48 (92.30%)
3 – Sometimes effective	03 (05.80%)
2–Justsatisfactorily	NIL
1–Generallyineffective	NIL
0–Verypoor communication	01 (01.90%)

4. The teacher's approach to teaching can best be described as

4–Excellent	47 (90.38%)
3– Very good	04 (07.69%)
2- Good	01(01.90%)
1–Fair	Nil
0–Poor	Nil



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5. Fairness of the internal evaluation process by the teachers.
- | | |
|----------------------|------------|
| 4- Always fair | 45(86.53%) |
| 3 -Usually fair | 05(9.61%) |
| 2 - Sometimes unfair | Nil |
| 1 - Usually unfair | 02(03.80%) |
| 0-Unfair | Nil |
6. Was your performance in assignments discussed with you?
- | | |
|---------------------------|------------|
| 4 - Every time | 43(82.70%) |
| 3 - Usually | 08(15.40%) |
| 2 -Occasionally/Sometimes | 01(01.90%) |
| 1 - Rarely (%) | Nil |
| 0- Never (%) | Nil |
7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.
- | | |
|--------------|------------|
| 4- Regularly | 40(76.92%) |
| 3 - Often | 08(15.20%) |
| 2- Sometimes | 04(07.60%) |
| 1 -Rarely | Nil |
| 0- Never | Nil |
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- | | |
|-------------------|------------|
| 4 - Significantly | 40(76.92%) |
| 3 - Very well | 08(15.20%) |
| 2 - Moderately | Nil |
| 1 - Marginally | Nil |
| 0 - Not at all | Nil |
9. The institution provides multiple opportunities to learn and grow.
- | | |
|---------------------|-------------|
| 4 - Strongly agree | 41 78.80(%) |
| 3 - Agree | 10(19.20%) |
| 2 - Neutral | 01(01.90%) |
| 1 -Disagree | Nil |
| 0 -Stronglydisagree | Nil |



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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time	40(76.90%)
3 – Usually	10(19.20%)
2- Occasionally/Sometimes	01(01.90%)
1 –Rarely	01(01.90%)
0–Never	Nil

11. Your mentor does a necessary follow-up with an assigned task to you.

4– Every time	47(90.40%)
3 – Usually	03(05.80%)
2 Occasionally/Sometimes	01(01.90%)
1 –Rarely	01(01.90%)
0 – I don't have a mentor	Nil

12. The teachers illustrate the concepts through examples and applications.

4 – Every time	45(86.53%)
3 – Usually	05(09.61%)
2 Occasionally/Sometimes	01(01.90%)
1–Rarely	01(01.90%)
0–Never Nil	

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully	41(78.80%)
3 –Reasonably	10(19.20%)
2 – Partially	Nil
1– Slightly	01(01.90%)
0–Unableto	Nil

14. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time	45(86.50%)
3 – Usually	06(11.50%)
2-Occasionally/Sometimes	Nil
1 –Rarely	01(01.90%)
0 – Never	Nil



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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 - Strongly agree	42 (80.76%)
3 - Agree	09 (17.10%)
2 - Neutral	Nil
1 - Disagree	01 (01.90%)
0 - Strongly disagree	Nil

16. The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 - To a great extent	40 (76.92%)
3 - Moderate	11 (21.15%)
2 - Somewhat	Nil
1 - Very little	01 (01.90%)
0 - Not at all	Nil

17. Teachers encourage you to participate in extracurricular activities.

4 - Strongly agree	37 (71.20%)
3 - Agree	14 (26.90%)
2 - Neutral	Nil
1 - Disagree	01 (01.90%)
0 - Strongly disagree	Nil

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 - To a great extent	36 (69.23%)
3 - Moderate	15 (28.84%)
2 - Somewhat	Nil
1 - Very little	01 (01.90%)
0 - Not at all	Nil (%)

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 - Above 90%	24 (46.20%)
3 - 70 - 89%	19 (36.50%)
2 - 50 - 69%	02 (03.80%)
1 - 30 - 49%	03 (05.80%)
0 - Below 29%	04 (07.70%)



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20. The overall quality of teaching-learning process in your institute is very good.

4- Stronglyagree	38(73.10%)
3- Agree	13(25%)
2- Neutral	Nil
1- Disagree	01(01.90%)
0- Stronglydisagree	Nil

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a)
- b)
- c)



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