



Arunodaya Dnyan Prasarak Mandal's

**Women's College of Arts, Commerce and Home Science, Jalgaon**

Student Satisfaction Survey

**KeyIndicator-2.7.1**

Under Criterion II of Teaching – Learning and Evaluation

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☐ b) No ☐

B) Age : \_\_\_\_\_

C) College Name : \_\_\_\_\_  
\_\_\_\_\_

D) Gender: a) Female ☐ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) M. Phil ☐

d) Doctorate ☐ e) Other ☐

F) What subjects are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☐

d) Professional ☐ e) Other ☐

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's support unit to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)



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**Criterion II – Teaching–Learning and Evaluation Student  
Satisfaction Survey on Teaching Learning Process – 2020-21  
Student Satisfaction Survey  
Regarding Teaching Learning Process**

1. How much of the syllabus was covered in the class?
 

4	–	85 to 100%	–	46 (88.43%)
3	–	70 to 84%	–	05 (09.61%)
2	–	55 to 69%	–	01 (01.90%)
1	–	30 to 54%	–	NIL
0	–	Below 30%	–	00 (00.00%)
  
2. How well did the teachers prepare for the classes?
 

4	–	Thoroughly	–	47 (90.38%)
3	–	Satisfactorily	–	04 (07.69%)
2	–	Poorly	–	NIL
1	–	Indifferently	–	01 (01.90%)
0	–	Won't teach at all	–	NIL
  
3. How well were the teachers able to communicate?
 

4	–	Always effective	–	47 (90.40%)
3	–	Sometimes effective	–	03 (05.80%)
2	–	Just satisfactorily	–	01 (01.90%)
1	–	Generally ineffective	–	NIL
0	–	Very poor communication-	–	01 (01.90%)
  
4. The teacher's approach to teaching can best be described as
 

4	–	Excellent	–	47 (90.38%)
3	–	Very good	–	04 (07.69%)
2	–	Good	–	01 (01.90%)
1	–	Fair	–	NIL
0	–	Poor	–	NIL
  
5. Fairness of the internal evaluation process by the teachers.
 

4	–	Always fair	–	46 (88.43%)
3	–	Usually fair	–	04 (07.69%)
2	–	Sometimes unfair	–	NIL
1	–	Usually unfair	–	02 (03.80%)
0	–	Unfair	–	NIL



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6. Was your performance in assignments discussed with you?

4	-	Every time	-	47 (90.38%)
3	-	Usually	-	04 (07.69%)
2	-	Occasionally/Sometimes	-	01(01.90%)
1	-	Rarely (%)	-	NIL
0	-	Never (%)	-	NIL

7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.

4	-	Regularly	-	40(76.92%)
3	-	Often	-	08(15.20%)
2	-	Sometimes	-	04(07.60%)
1	-	Rarely	-	NIL
0	-	Never	-	NIL

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4	-	Significantly	-	40(76.92%)
3	-	Very well	-	08(15.20%)
2	-	Moderately	-	04(07.60%)
1	-	Marginally	-	NIL
0	-	Not at all	-	NIL

9. The institution provides multiple opportunities to learn and grow.

4	-	Strongly agree	-	45 (86.40%)
3	-	Agree	-	06 (11.40%)
2	-	Neutral	-	01(01.90%)
1	-	Disagree	-	NIL
0	-	Stronglydisagree	-	NIL

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4	-	Every time	-	42(80.70%)
3	-	Usually	-	08(15.20%)
2	-	Occasionally/Sometimes	-	01(01.90%)
1	-	Rarely	-	01(01.90%)
0	-	Never	-	NIL



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11. Your mentor does a necessary follow-up with an assigned task to you.

4	-	Every time	-	47(90.40%)
3	-	Usually	-	03(05.80%)
2	-	Occasionally/Sometimes	-	02(03.80%)
1	-	Rarely	-	NIL
0	-	I don't have a mentor	-	NIL

12. The teachers illustrate the concepts through examples and applications.

4	-	Every time	-	45(86.53%)
3	-	Usually	-	05(09.61%)
2	-	Occasionally/Sometimes	-	01(01.90%)
1	-	Rarely	-	01(01.90%)
0	-	Never	-	NIL

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4	-	Fully	-	45(86.53%)
3	-	Reasonably	-	06(11.50%)
2	-	Partially	-	NIL
1	-	Slightly	-	01(01.90%)
0	-	Unable to	-	NIL

14. Teachers are able to identify your weaknesses and help you to overcome them.

4	-	Every time	-	47(90.30%)
3	-	Usually	-	04(07.60%)
2	-	Occasionally/Sometimes	-	NIL
1	-	Rarely	-	01(01.90%)
0	-	Never	-	NIL

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4	-	Strongly agree	-	45(86.53%)
3	-	Agree	-	06(11.50%)
2	-	Neutral	-	NIL
1	-	Disagree	-	01(01.90%)
0	-	Strongly disagree	-	NIL

16. The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4	-	To a great extent	-	47(90.30%)
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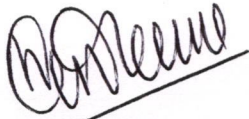
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3	-	Moderate	-	04(07.60%)
2	-	Somewhat	-	NIL
1	-	Very little	-	01(01.90%)
0	-	Not at all	-	NIL
17. Teachers encourage you to participate in extracurricular activities.				
4	-	Strongly agree	-	42(80.70%)
3	-	Agree	-	09(26.90%)
2	-	Neutral	-	NIL
1	-	Disagree	-	01(01.90%)
0	-	Strongly disagree	-	NIL
18. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.				
4	-	To a great extent	-	36(69.23%)
3	-	Moderate	-	15(28.84%)
2	-	Somewhat	-	NIL
1	-	Very little	-	01(01.90%)
0	-	Not at all	-	NIL (%)
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.				
4	-	Above 90%	-	34 (65.20%)
3	-	70 – 89%	-	09(17.10%)
2	-	50 – 69%	-	02(03.80%)
1	-	30 – 49%	-	03(05.80%)
0	-	Below 29%	-	04(07.70%)
20. The overall quality of teaching-learning process in your institute is very good.				
4	-	Strongly agree	-	40(76.90%)
3	-	Agree	-	11(20.90%)
2	-	Neutral	-	NIL
1	-	Disagree	-	01(01.90%)
0	-	Strongly disagree	-	NIL



21. Give three observation / suggestions to improve the overall Teaching – Learning experience in your institution.

a) \_\_\_\_\_  
\_\_\_\_\_



**Dr. Satish Jadhav**  
IQAC-NAAC Co-ordinator



**Dr. Jayashri M. Nemade**  
Principal

