



Arunodaya Dnyan Prasarak Mandal's

Women's College of Arts, Commerce and Home Science, Jalgaon

Student Satisfaction Survey

Key Indicator-2.7.1

Under Criterion II of Teaching –Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and Accreditation Council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☐ b) No ☐

B) Age : _____

C) College Name : _____

D) Gender: a) Female ☐ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) M. Phil ☐

d) Doctorate ☐ e) Other ☐

F) What subjects are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☐

d) Professional ☐ e) Other ☐

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's support unity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)



**Criterion II – Teaching–Learning and Evaluation Student
Satisfaction Survey on Teaching Learning Process – 2023-24
Following are questions for online student satisfaction survey
regarding teaching Learning process.**

1. How much of the syllabus was covered in the class?

4 –	85 to 100%	- 57 (95 %)
3 –	70 to 84%	- 3 (5%)
2 –	55 to 69%	- NIL
1 –	30 to 54%	- NIL
0 –	Below 30%	- NIL

2. How well did the teachers prepare for the classes?

4 –	Thoroughly	- 56 (93.33%)
3 –	Satisfactorily	- 3 (5%)
2 –	Poorly	- 1 (1.66%)
1 –	Indifferently	- NIL
0 –	Won't teach at all	- NIL

3. How well were the teachers able to communicate?

4 –	Always effective	- 56 (93.33%)
3 –	Sometimes effective	- 2 (3.33%)
2 –	Just satisfactorily	- 1 (1.66%)
1 –	Generally ineffective	- 1 (1.66%)
0 –	Very poor communication-	NIL

4. The teacher's approach to teaching can best be described as

4 –	Excellent	- 57 (95 %)
3 –	Very good	- 2 (3.33%)
2 –	Good	- 1 (1.66%)
1 –	Fair	- NIL
0 –	Poor	- NIL

5. Fairness of the internal evaluation process by the teachers.

4 –	Always fair	- 58 (96.66 %)
3 –	Usually fair	- 1 (1.66 %)
2 –	Sometimes unfair	- 1 (1.66 %)
1 –	Usually unfair	- NIL
0 –	Unfair	- NIL

6. Was your performance in assignments discussed with you?

4 –	Every time	- 55 (91.66 %)
3 –	Usually	- 4 (6.66 %)



2	-	Occasionally/Sometimes	-	1 (1.66 %)
1	-	Rarely (%)	-	NIL
0	-	Never (%)	-	NIL

7. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.

4	-	Regularly	-	55 (91.66 %)
3	-	Often	-	3 (5%)
2	-	Sometimes	-	1 (1.66 %)
1	-	Rarely	-	1 (1.66 %)
0	-	Never	-	NIL

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4	-	Significantly	-	58 (96.66 %)
3	-	Very well	-	2 (3.33%)
2	-	Moderately	-	NIL
1	-	Marginally	-	NIL
0	-	Not at all	-	NIL

9. The institution provides multiple opportunities to learn and grow.

4	-	Strongly agree	-	54 (90 %)
3	-	Agree	-	3 (5%)
2	-	Neutral	-	2 (3.33%)
1	-	Disagree	-	1 (1.66 %)
0	-	Strongly disagree	-	NIL

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4	-	Every time	-	54 (90 %)
3	-	Usually	-	3 (5%)
2	-	Occasionally/Sometimes	-	2 (3.33%)
1	-	Rarely	-	1 (1.66 %)
0	-	Never	-	NIL

11. Your mentor does a necessary follow-up with an assigned task to you.

4	-	Every time	-	54 (90 %)
3	-	Usually	-	5 (8.33 %)
2	-	Occasionally/Sometimes	-	1 (1.66 %)
1	-	Rarely	-	NIL
0	-	I don't have a mentor	-	NIL



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12. The teachers illustrate the concepts through examples and applications.

4	-	Every time	-	55 (91.66 %)
3	-	Usually	-	4 (6.66 %)
2	-	Occasionally/Sometimes	-	1 (1.66 %)
1	-	Rarely	-	NIL
0	-	Never	-	NIL

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4	-	Fully	-	53 (88.33 %)
3	-	Reasonably	-	4 (6.66 %)
2	-	Partially	-	2 (3.33%)
1	-	Slightly	-	1 (1.66 %)
0	-	Unable to	-	NIL

14. Teachers are able to identify your weaknesses and help you to overcome them.

4	-	Every time	-	55 (91.66 %)
3	-	Usually	-	4 (6.66 %)
2	-	Occasionally/Sometimes	-	1 (1.66 %)
1	-	Rarely	-	NIL
0	-	Never	-	NIL

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4	-	Strongly agree	-	54 (90 %)
3	-	Agree	-	3 (5%)
2	-	Neutral	-	3 (5%)
1	-	Disagree	-	NIL
0	-	Strongly disagree	-	NIL

16. The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4	-	To a great extent	-	56 (93.33%)
3	-	Moderate	-	4 (6.66 %)
2	-	Somewhat	-	NIL
1	-	Very little	-	NIL
0	-	Not at all	-	NIL

17. Teachers encourage you to participate in extracurricular activities.

4	-	Strongly agree	-	58 (96.66 %)
3	-	Agree	-	2 (3.33%)
2	-	Neutral	-	NIL
1	-	Disagree	-	NIL
0	-	Strongly disagree	-	NIL



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
- | | | | | |
|---|---|-------------------|---|--------------|
| 4 | - | To a great extent | - | 50 (83.33 %) |
| 3 | - | Moderate | - | 8 (13.33 %) |
| 2 | - | Somewhat | - | 2 (3.33%) |
| 1 | - | Very little | - | NIL |
| 0 | - | Not at all | - | NIL |
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
- | | | | | |
|---|---|-----------|---|--------------|
| 4 | - | Above 90% | - | 45 (75 %) |
| 3 | - | 70 – 89% | - | 11 (18.33 %) |
| 2 | - | 50 – 69% | - | 4 (6.66 %) |
| 1 | - | 30 – 49% | - | NIL |
| 0 | - | Below 29% | - | NIL |
20. The overall quality of teaching-learning process in your institute is very good.
- | | | | | |
|---|---|-------------------|---|------------|
| 4 | - | Strongly agree | - | 57 (95 %) |
| 3 | - | Agree | - | 2 (3.33%) |
| 2 | - | Neutral | - | 1 (1.66 %) |
| 1 | - | Disagree | - | NIL |
| 0 | - | Strongly disagree | - | NIL |
21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) _____


Dr. Satish Jadhav
 Vice Principal
 IQAC Coordinator


Dr. Jayashri M. Nemade
 Principal
 IQAC Chairman





Arunodaya Dnyan Prasarak Mandal's
Women's College, Jalgaon

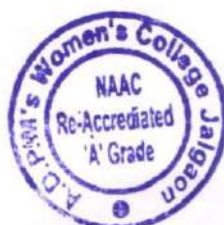
Student Satisfaction Survey
(Teaching-Learning & Evaluation Process)

Academic Year 2023-24

Analysis of Students Feedback and ATR

Total Responses: 60

- 1) The very first question was how much of the syllabus was covered in the class? 95% students responded that 85 to 100 % syllabus was covered and only 5 % students said 85 to 84 % syllabus was completed.
- 2) This question was about the preparedness of the teachers for classes. 93 % students held the view that the teachers were thoroughly prepared, 5% students held the view that the teachers' preparedness was satisfactory and only 1% students opted for poorly.
- 3) This question was about the teachers' ability to communicate. 93 % students said that it was always effective, 3 % students said it was sometimes effective whereas 1.66 % students said it was generally ineffective.
- 4) This question was about teachers' approach to teaching. 95 % students described it as excellent, 3.33% students as very good and 1.66 % described is good.
- 5) It was about the fairness of the internal evaluation process by the teachers. 96.66% students said it was always fair, 1.66% said usually fair and 1.66 % said it was sometimes unfair.
- 6) It was about whether the students' performance in assignments discussed or not. 91.66 % students said it was discussed every time, 6.66% students said usually and 1.66% students said it was discussed occasionally.
- 7) This question was the institute takes active interest in promoting internship, student exchange, and field visit opportunities for students. 91.66% students went with regularly option whereas 5% with often option and 1.66% with sometimes option.



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- 8) This question was how the teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. 96.66% students said chose significantly option, and 3.33% chose very well option.
- 9) It was do you agree that the institution provides multiple opportunities to learn and grow. 90% students were strongly agreed, 5% were agreed and 3.33% remained neutral.
- 10) This question was how often teachers inform you about your expected competencies, course outcomes and programme outcomes. 90% students chose the Every Time option, 5% chose usually, 3.33% chose occasionally and 1.66% chose rarely option.
- 11) This was about follow-up of assigned task. 90% students said Every Time, 8.33% said usually and 1.66% said occasionally.
- 12) This question was do the teachers illustrate the concepts through examples and application. 91.66% students chose every time option, 6.66% chose usually and 1.66% went with occasionally option.
- 13) This was do the teachers identify your strengths and encourage you with providing right level of challenges. 88.33% students chose fully option, 6.66% chose reasonably and 3.33% chose partially whereas 1.66% chose slightly option.
- 14) This question was how many times teachers are able to identify your weaknesses and help you to overcome them. 91.66% student said every time, 6.66 said usually and 1.66% said sometimes.
- 15) It was about the institution's effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. 90% students were strongly agreed, 5% were agreed and 5% were remained neutral.
- 16) This question was about teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 93.33% students said to a great extent, 6.66% answered with the option moderate use.
- 17) This was about teachers encourage you to participate in extracurricular activities. 96.66% students chose the option strongly agree, 3.33% chose agree option.




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- 18) How are the efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work? 83.33% students said it was to a great extent, 13.33 said it was moderate and 3.33% said it was somewhat.
- 19) This question asked the percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. 75% students chose the option above 90%, 18.33 % students' chose 70-89% option and 6.66% students chose 50-69% option.
- 20) This question was the overall quality of teaching-learning process in your institute is very good. 95% students were strongly agreed, 3.33% students chose the option agree and 1.66% student remained neutral.

This analysis of the responses of the students is discussed and forwarded to the management of the institution through the principal.


Dr. Satish Jadhav
Vice Principal
IQAC Coordinator


Dr. Jayashri M. Nemade
Principal
IQAC Chairman

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